

MerchantConnect Premium Offering

Distribution	Web-based	
Type of Application	Service, Support, and Reporting	
Minimum Requirements	Microsoft Internet Explorer 5.5+	
Pricing	Fee Based on # of Users	
User Access	One User ID = One Entity, or Five Chains or MID	
Target User	Multi-Location or High Volume Merchant	
FUNCTIONALITY		
Data Availability	As Soon as the Transaction Settles	
Detail Level	Detailed, Drill Down Oriented	
Report Download/Export	Y	
Clear Card Access (Full CC number) ¹	Y	
Search Filters	Y	
Pending Chargeback & Retrieval Fax Cover Sheet	Y	
REPORTS	AVAILABLE	DATA HISTORY
Batch Settlement	Y	Rolling 365 days
Batch Summary	Y	Rolling 365 days
Batch Detail	Y	Rolling 365 days
Transaction Summary	Y	Rolling 365 days
Transaction Detail	Y	Rolling 365 days
Authorization Detail	Y	Rolling 365 days
Settlement By Card Type	Y	Rolling 365 days
Interchange & Qualification	Y	Rolling 365 days
Chargeback List	Y	2 Years
Chargeback Profile	Y	2 Years
Retrieval List	Y	2 Years
Retrieval Profile	Y	2 Years
Merchant Billing (One location)	Y	Rolling 365 days
Merchant Billing Summary (Chain)	Y	Rolling 365 days
Equipment Shipping	Y	Unlimited
Location Profile	Y	All Locations
Issuer (BIN) Look Up ²	Y	
Online Statements	Y	13 Months
SOLUTION FEATURES		
Product Support Content (QRGs)	Y	
Industry Information	Y	
Merchant Newsletter	Y	
Account Update Information	Y	
Product Information	Y	
Account Information (e.g. statement guide, operating guide, etc...)	Y	

¹ Must be specifically requested and merchant must sign additional disclosure. ² Visa® and MasterCard® only.